

CRISIS SERVICES (Servicios de Crisis)

- State's Attorney's Office (Certificate of Commitment) - 312-603-8600.
- Child Abuse or Neglect Hotline (DCFS) - 24 Hours 800-252-2873 (1- 800-25ABUSE.)
- Community Counseling Centers of Chicago 24 hr Crisis line 773-769-0205.
- North Shore University Health System- leave name for call back - 24 hr Crisis Line 847-570-2500
- Northwestern Hospital 24 hr. Crisis Line - 312-926-8100.
- Trilogy - Clients- 24 hr. crisis line - 800-322-8400

SUBSTANCE ABUSE SERVICES (Servicios de Abuso de Sustancias)

- Lutheran Social Services - 773-275-7962.
ADD Detox, Non Medical: 5517 N. Kenmore, 773-275-7962. Call for availability.
- Haymarket Detox, Medical & Social: 120 N. Sangamon, 312-226-7984. 24 hrs., daily.
- Bobby Wright Community Mental Health: 9 South Kedzie, 773-722-7900
- Salvation Army – Recovery House (residential) 1515 W. Monroe, walk-ins 7am- 2 pm, for appointments call 8am-3pm 312-421-5753. Call to verify assessment days for substance abuse.

HOSPITALS (Hospitales)

- Loyola University Medical Center, (Maywood, IL) -708-216-9000
- Northwestern Memorial Hospital - 312-926-2000
- University of Chicago Medical Center - 773-702-1000.
- University of Illinois Medical Center - 312-355-4000
- Rush University Medical Center - 312-942-5000.

LEGAL ASSISTANCE (Asistencia Legal)

- If arrested by Chicago Police - call First Defense Legal Aid 24 hr. legal hotline at 800-LAW-REP-4 (800-529-7374)
- Cook County State's Attorney's Office (Certificate of Commitment) - 312-603-8600.
- Chicago Bar Association (Lawyer Referral Service) 312-554-2001.
- ADA (Employment Problems) - 800-514-0301.
- Mandel Legal Clinic (Mental Health or Post-Conviction only) 773-702-9611

NAMI OF GREATER CHICAGO HAS MORE RESOURCES AVAILABLE

312-563-0445

PARA MAS INFORMACION
POR FAVOR LLAME AL 312-563-0445

THIS INFORMATION IS ALSO AVAILABLE ON THE INTERNET
www.namigc.org

RESOURCE CARD

FOR HOMELESS,
SUBSTANCE ABUSE, AND
CRISIS/MENTAL HEALTH
SERVICES in CHICAGO

TARJETA de RECURSOS de
La Alianza Nacional de
Enfermedades Mentales

Compiled by: NAMI of Greater Chicago

The Alliance on Mental Illness
1536 West Chicago Avenue
Chicago, IL 60642
PHONE: 312-563-0445
10 AM to 5 PM

Providing Information, Referrals, Support for
Patients/Consumers and Families, and
Education about Serious Mental Illness.

February 2011

CITY OF CHICAGO - MAYOR'S OFFICE (La Oficina de El Alcalde en la Ciudad de Chicago)

- City Services - Non -Emergency 311
- People with Disabilities (59 years & younger) - 312-744-6673 or 312-746-5773
- Chicago Department for Senior Services - 312-744-4016
- Chicago Department of Health - 312-747-9884
- Domestic Violence Helpline - 877-863-6338
- HEATWAVE Cooling Centers - 311
- COLDWEATHER Warming Centers - 311
- Health & Sanitation Complaints - 311

GENERAL INFORMATION (Informacion General)

- IL Dept. of Human Services (Public Aid) - 312-793-4131
- Food Stamp Eligibility - 800-843-6154 or go to an IL Dept. of Human Services Family Community Resource Center.
- IL Division of Mental Health - 312-814-3784
- Guardianship & Advocacy Commission - 312-793-5900
- IL Dept of Public Health - Complaints (Nursing Home, ICF, Hospitals & SOF) - 800-252-4343
- IL Dept. of Rehab Services (DORS/ORS) -800-843-6154. If turned down, contact: Client Assistance Program - 800-641-3929
- Social Security Information - 800-772-1213
- Howard Brown Health Center (AIDs/HIV) - 773-388-1600
- Human Rights Authority - 708-338-7506
- IL Dept of Aging: Elder Abuse and Neglect Hotline: 866-800-1409, Senior Helpline: 800-252-8966

MENTAL HEALTH SERVICES (Servicios de Emergencia de Salud Mental)

- ☎ For an immediate, emergency evaluation for mental health services 24 hrs/day, police will transport adults to their district's assigned evaluation site (hospital) Call - 311
- Heartland Health Outreach (Mental Health and Addictions Services for Homeless Adults) 8am-5pm - 773-751-4125
- Chicago Department of Human Services - 311
- Lutheran Social Services-M-Th 9am-9pm F 9am-5pm 773-282-7800
- Circle Family Care, 1633 N. Hamlin – M-F 8am-5pm 773-276-1200
- Community Mental Health Council, 8704 S. Constance – M 8am-7pm Tu, Th 8am-6pm, W, F 8am-5pm 773-734-4033
- Community Counseling Centers of Chicago, 4740 N. Clark, 773-769-0205 (adults & children), Walk-ins, 24hr Crisis line. 2542 W. North, 773-365-7277 (under 18).
- Trilogy: 1400 W. Greenleaf, 8:30am-4:30pm 773-508-6100. Rogers Park residents.

HOMELESS SERVICES (Servicios/Hogares para los Desamparados)

- ☎ If homeless adults require substance abuse or mental health services see these sections.
- Thresholds Mobile Assessment Unit: Toll Free 877-725-0572 to request an on site mental health assessment for HOMELESS ADULTS M-F 8 am to 3 pm.
- Northwestern Memorial Hospital Satellite Clinic, 30 W. Chicago, 3rd fl – Mon 11am-4pm, Tu 12-4pm, Wed-closed, Th-9am-4pm, Fri- 11am-4pm, 312-926-8300.

- Heartland Health Outreach, MEDICAL CARE, NON EMERGENCY: 1015 W. Lawrence, 773-275-2586. M-T-Th-F 8am-5pm, W 9:30 am-5pm, No insurance needed. Homeless & HIV.
- REST: Year round overnight shelter. Men: 941 W. Lawrence, 773-989-9882. Women: 1011 W. Wilson, 773-728-1458. 8:30pm- 8am. Daytime support center (773) 989-9882.
- Men Only – Winter Only - Epworth Warming Center: Sign up at 941 W. Lawrence between 8-8:30am, 7 days
- Northside Housing & Supportive Services: 3340 N. Clark St., Call first for pre-screening 773-244-6401. Day support program, 7:30am-5pm; call first.
- Women Only - Deborah's Place: Dolores' Safe Haven: 1532 N. Sedgwick, 312-944-8810, transitional housing 312-944-8669, waiting list for apts. 773-638-6393.
- Women Only - Sarah's Circle: 4750 N. Sheridan, #220, 773-728-1991 x300 or x301. M, Th, 10am-5pm. Tu, W, F, 9am-5pm Meals, showers, laundry, activities, referrals.
- Breakthrough Urban Ministries: Men: 402 N. St. Louis, 773-346-1785. Open 24/7. Women: 3330 W. Carroll, 773-722-0179. Day Center Hours: M-F 9am-3pm Overnight Shelter Hours: Nightly, 24 Hrs.
- Salvation Army Evangeline Booth Lodge 800 W. Lawrence Ave. Ph: 773-275-9383.
- The Night Ministry: Youth Shelters. Emergency Shelter ages 14-20. Toll-free number: 877-286-2523. West Town: 1110 N. Noble, 773-506-4100. Lakeview: 3262 N. Clark, 773-506-3120 (pregnant teens).